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FirstClass Division Product Bulletin

**Title: OpenText FirstClass 11 Mobile for Android
1.4.137.12103 Release Announcement
Bulletin Number: 273
Version: 1.1
Date: January 17, 2013**

Audience

This Product Bulletin is intended for distribution to the Communications Solution Group's installed base administrators, Customer Support Center team, Business Development Center team, Account Managers, and Channel Partners.

Description

This is an announcement of the general availability (GA) of FirstClass 11 Mobile for Android™ 1.4.137.12103. It is supported on Android 2.x and later devices. The built-in languages are **US English**, **Danish**, **Dutch**, **Finnish**, **French**, **German**, **Italian**, **Japanese**, **Spanish**, **Swedish**, and **Norwegian**.

System Requirements

The FirstClass Mobile for Android application requires an active FirstClass account with mobile access privileges enabled, on a FirstClass 11.0 or later based server. The user must normally login to server's FirstClass Communities URL. Setup by the system administrator, the FirstClass Communities URL will be a different site address from the one used for a Windows/OS X/Linux desktop client or regular web client).

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Alternatively, the system administrator may choose to offer email only access for FirstClass Mobile for Android device users if the FirstClass Communities feature has not been enabled.

Availability

FirstClass 11 Mobile for Android 1.4.137.12103 is available now from the Google play website at https://play.google.com/store.

It will also available for download via the FirstClass web site here:

   http://www.firstclass.com/Resources/ClientDownloads

FirstClass Mobile for Android

With FirstClass Mobile, Android device users can access their FirstClass Communities site and:
- Manage their email messages in their account.
- Create new communities, and invite others to join them.
- Make, read, reply to, and monitor posts in communities.
- View shared images, text, Word, Excel, PowerPoint, and PDF files.
- Upload photos to a community's document area.
- Create, view, and update community wikis.
- Search for content, people, and communities.
- Manage their personal profile and My People list.
- Update their status message.
- Tell at a glance the status of persons they are following.
- Add personal blog entries and view others' blogs.

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New Product Features and Enhancements

The new features and fixes (since FirstClass Mobile for Android 1.3.114.9168) are listed in this section.

- Enforcement of FirstClass Server saved password policy.
- Mailbox has been updated. Forward, Reply, Reply All, and Reply with Quote options are now available.
- Drafts support has been added.
- The client is now able to handle multiple attachments.
- Attachments in a forward/draft are shown and can be deleted.
- Unread tab now functions properly in the Mailbox.

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Contact Information

Sales

To purchase a FirstClass product or user licenses, please contact our Sales Department or your local FirstClass reseller.

North America and South America
   email: sales@firstclass.com
   phone: 888.808.0388

UK, Europe, Middle East, Africa, Australia, and Asia
   email: sales@firstclass.com
   phone: +44.1189.848000

Sales Support

To renew or purchase your M&S contract, contact your regional Sales Support center.

North America
   For Canada, Southwestern US (AK, AZ, CA, CO, NM, OR, TX, WA), Mexico, South America, Japan
   email: rmajchrz@opentext.com
   phone: 905.762.6472

   For the rest of North America
   email: debra@firstclass.com
   phone: 905.762.6347 or 888.588.3444 ext 5

UK, Europe, Middle East, Africa, South America, Australia, and Asia
   Contact your local FirstClass reseller
                              or
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   phone: +353.61.467424

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Customer Support

Site administrators should contact their regional customer support center, if technical assistance is required.

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United Kingdom
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